



TECHNICARE SOLUTIONS

THE TELECOMMUNICATIONS SUPPORT YOU NEED.

TechniCare Lifecycle Management offers customers a fully catered, bundled approach to voice, data, and cloud systems. WHITECAP’s ServiceNow simplifies the entire process from start to finish by offering individualized solution planning, vendor coordination, and product implementation.

WHITECAP TECHNICARE LIFECYCLE MANAGEMENT

BASIC

EXECUTIVE

Independent Vendor Selection & Coordination



Design and Implementation Oversight



ServiceNow Project Support



Dedicated Project Management



Telephone Number Porting



Annual Account Review



8-5x5 Support



Outage Resolution



Old System Removal and Disposal



Vendor Invoice Resolution



PRICING ON AN INDIVIDUAL CASE BASIS

Site Assessment



Phone Staging and Testing



On-Site System User Training



Move, Add, Changes, or Disconnect Completion



WHITECAP Secure Portal Access



CUSTOMER PORTAL



WHITECAP’s TechniCare Customer Portal provides customers with a secure online platform designed to make inventory management easy, with real-time ordering and ticketed resolution updates.

SITE ASSESSMENT



We will conduct an on-site survey of infrastructure to determine next steps for hosted voice offering. We only conduct assessments for customers located within a 60-mile radius of our office.



WHITECAP IS HERE TO HELP. CONNECT TODAY:

SCHEDULE AN AUDIT

Scan to learn more about how WHITECAP can help.