



**WHITECAP**  
Technologies, Inc.

### About TechniCare

TechniCare Lifecycle Management offers customers a fully catered, bundled approach to voice, data and cloud systems. WHITECAP's ServiceNow simplifies the entire process from start to finish by offering individualized solution planning, vendor coordination, and product implementation.



### Customer Portal

WHITECAP's TechniCare Customer Portal provides customers with a secure online platform designed to make inventory management easy, with real-time ordering and ticketed resolution updates.



### Site Assessment

On-site survey of infrastructure to determine next steps for hosted voice offering. Customer must be located within a 60 mile radius of our office.

WHITECAP TechniCare <i>Lifecycle Management</i>	Basic	Executive
<i>Automatically Included</i>		
Independent Vendor Selection & Coordination	✓	✓
Design and Implementation Oversight	✓	✓
<b>ServiceNow</b> Project Support	✓	✓
Dedicated Project Management	✓	✓
Telephone Number Porting	✓	✓
Annual Account Review	✓	✓
8-5x5 Support	✓	✓
Outage Resolution	✓	✓
Vendor Invoice Resolution	✓	✓
<i>Pricing on an Individual Case Basis</i>		
Old System Removal and Disposal	-	✓
Site Assessment	-	✓
Phone Staging and Testing	-	✓
On-Site System User Training	-	✓
WHITECAP Secure Portal Access	-	✓
Move, Add, Changes, or Disconnect Completion	-	✓
⚠ <i>Move of service is also priced on an individual case basis and is not part of the TechniCare one-time fee.</i>		

**FOR MORE INFO, CONTACT WHITECAP TODAY:**

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